

EFQM Excellence Model in Construction (13/2/19)

Slido Question	Answer
<p><i>These are the questions asked via Slido at the event. Most of the questions were answered as part of the event during the Q & A / debate session. However, some of the points raised might be a bigger issue than we can answer at present. We may therefore pose some of these questions on our LinkedIn page to start a debate!</i></p>	
How do I join the ConSIG?	You can become a member of the Construction Special Interest Group by completing the registration form at: https://www.quality.org/content/sig-registration-form
How many people are in the ConSIG?	
Who are the CONSIG steering committee?	Please refer to our website: http://consig.org/steering-committee
How do I join CQI?	Further information is available via the CQI website: www.quality.org
The Twitter #tag for this evening is #consigEFQM	
What are the conSIG's objectives?	Please refer to the Terms of Reference which are published on our website: http://consig.org/consig-terms-of-reference
There are a lot of 3rd party Quality courses currently listed on the CQI website. Will the ConSIG Quality professional training supersede those?	
How does the CQI ensure that the good quality work of the ConSig is shared across the other industries and arguably visa versa?	
BQF - Can a freelance construction quality lead auditor be a member?	
What's the ConSIG involvement with GIRI?	Many of the ConSIG members are also actively involved with GIRI. Our Deputy Chair (David Anderson) represents GIRI within ConSIG.
Diane, How does the Excellence framework relate to those that use BSI ISO standards?	
What is the link between EFQM and INK?	
How much influence does the likes of Demming, Kaplan, Crosby etc have on the EFQM excellence model?	
As EFQM is due an update, would be great to know who is involved and also could be a great option to look for incorporating Circular Economy principles?	
Will the "European" part of the EFQM still be applicable in the UK post Brexit?	
So you include other standards - what's the added bonus of the EFQM - annual MOT? How does it differ to ISO9001?	

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Can a copy of slides 15/16 be made available? It's a very simple way for non quality professionals to understand the model.	
One of the concepts is Managing with Agility but the 9 criteria have not changed over 3 decades? How, if likely, will the model change in future?	
Trends - how do you account for variation in context when analysing trends in performance?	
Comparisons - is that only reactive to compare within same business or is this to do with benchmarks across the sector?	
Interserve were advocates and users of the excellence model. What do you think went wrong?	
How much could be the investment in time and resources to do an assessment on a small/medium size company?	
Why do so many organisations think there's a difference between excellence and quality?	
With the demise of LondonExcellence, are there any regional EFQM organisations/clubs that champion the EM and awards based upon it?	
Is it likely that the revised business excellence model will follow the ISO format/standard Re. Annex SL?	
Will the slide pack be available to keep as reference?	
Will the video of the event be made available to share further within our organisations?	
How does Siemens use the model to share knowledge and improvements within their business?	
Q for Ryan What was the drive for Siemens Building in gaining BE i.e. required by the Client/ future contracts; or the need to improve how you do business?	
Would QPR benefit from employing the EFQM excellence model	
Is the directors responsibilities for individual criteria of the model linked to their bonus?	
How far ahead does children look with its policy and strategy? Eg will Hs2 have an impact with its customers?	
Does assessing the lowest score mean there is a chance of dropping the ball for the other measures?	

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How easy was it to start the conversation with external companies to benchmark ideas? How did you know who to choose?	
London Constructing Excellence Club would welcome CQI ConSIG members to our monthly events. Next event on Project-13, Tuesday 12th March.	
How can this be aimed more closely to project level?	