About the attendees...

*Are you a member of the CQI & ConSIG? (41 responses)*

- CQI Only; 27%
- Both ConSIG & CQI; 51%
- ConSIG Only; 0%
- Neither; 22%

*Is your organisation a member of BQF? (44 responses)*

- Yes; 27%
- No; 43%
- Don't know; 30%
Session 1: Introduction to EFQM Excellence Model
British Quality Foundation (Presented by Diane Dibley)

Which of these is the biggest challenge in the Construction Industry?
(41 responses--One choice only)

- Brexit; 7%
- Skills shortage; 44%
- Underbidding; 37%
- Supply chain; 12%

How might the EFQM Excellence model help you?
(84 total responses--Multiple Choice)

- Partner / supplier evaluation: 35%; 14
- Evaluating current position: 73%; 29
- Framework for managing change: 75%; 30
- External recognition to support bidding: 28%; 11
**Session 1: Introduction to EFQM Excellence Mode (con.)**

British Quality Foundation (Presented by Diane Dibley)

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**What future events would most catch you eye?**

*(86 total responses--Multiple Choice)*

- Health & Wellbeing: 19%; 8 respondents
- Digitalisation: 67%; 29 respondents
- Collaboration: 53%; 23 respondents
- Agile Working: 60%; 26 respondents

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**What is the most important advice you would give to an organisation embarking on their excellence journey?**

*(44 responses--One choice only)*

- Know why you are starting: 54%
- Have a plan: 14%
- Find a champion on the senior team: 23%
- Just get started--it's never the 'right time': 9%