Session 1 - Sharing Knowledge
Identify One Thing that prevents us from sharing knowledge in order to manage Quality risks

1	access & Share (B.P) information with multiple stakeholders progressivley over time
2	tool of sharing
3	Reputation/consequence
4	Reputation - Trust/Personal - Relationships - Safety
5	Acceptance of failure is not encourgaed
6	A culture of shame that prevents sharing knowledge internally and externally
7	Culture/Trust - consequnce - fear
8	FEAR
9	FEAR - losing 'power' sharing knowledge - Not as important as H&S: not backed by legislation - consequences - adding more time pressure through starting again

Session 2 - Management Standards
Identify one thing that prevents us from using managemnet standards to manage quality risks

1	Organisation & Leadership
2	Inability of quality staff to communicate effectuively using common touch - not understanding risk and process approach - lack of organisation of risk - spacilaist arms not using using same language
3	Leadership - lack of awareness/training - understanding how/why - resources
4	Leadership not buying in - complication to use and and understand
5	Lack of understanding of the value of M.S.
6	Ignorance
7	Lack of knowledge of what they are - understanidng how they are - communication of what they are - ISO - Lack of Consulting - ENGAGEMENT
8	Lack of understanding & will to change culture by leadership
9	Understanding

Session 3 - Management Standards
Identify one thing that prevents us from understanding the cost of quality in order to manage quality risks

1	Lack of Desire
2	Understanding the Cost of Quality for you e.g. - operative - senior manager - CEO and the
3	Subjectigve 'disagree'
4	Agreeing a construction cost of quality definition? - How is CoQ to be used? What si the purpose?
5	Ignorance
6	Too many tangibles - pre-con cons - customer service
7	Information - no quality & risk register - ignorance & apathy
8	No metric
9	Culture